

Upgrading your AVG

I've had a number of questions from people who were concerned that their AVG anti-virus would no longer operate. Here's how to fix the problem:

Go to <http://free.grisoft.com/doc/5390/Ing/us/tpl/v5>

Click on the link that says avg75free_441a944 . exe (see picture 1) A dialogue box will pop up asking if you want to save or open the file. (see picture 2)

Choose Save and by default the browser will save the setup program file to your desktop. Once you've saved it to your desktop, close your browser and double click on the file and it will install and run itself. See the instructions on the first photo.

AVG would like you to buy a copy of their software but they also realize that the internet is safer if everyone has antivirus protection even if they can't afford to pay for it, so they have made the free version available for home use.

And that's how you download a file.

Security and Privacy

Many of you have expressed concern about the safety of shopping and banking online and rightly so. There are more bad guys out there than ever. Take steps to protect yourself by making sure you are giving your card details on a secure server (look for the https in the URL and the padlock symbol) and consider using a credit card with a low limit.

Look for a phone number or address of a real company, not just an email link. Check out the company name on Google or Epinions.

And don't forget to check with the Better Business Bureau at bbbvan.org before you sign a contract.

The world isn't as safe as it was when we were growing up. Just as we now have to lock doors and check credentials, so too do we need to protect ourselves online. No one else will.

AVG download page—picture 1

<http://free.grisoft.com/doc/5390/Ing/us/tpl/v5>

Save or Open dialogue box—picture 2

Always choose Save and be sure to notice where you saved it. By default it's the Desktop

But don't forget that the other large benefit of the internet is comparison shopping. You can get quite a lot of information about flight plans from Travelocity.ca or consumer reports from Epinions.com or the value of some of your clutter from Ebay and then go to your local merchant or travel agent to do the actual purchase.

Privacy Statement

We're happy to have you on our list, and since we want to keep you all to ourselves, we never share your address with anyone. Period.

All Materials © 2006 Geraldine Sombke -Brightwebs.com Please contact me at 604-773-6107 for private lessons, with technical questions or to find out more about my classes. And visit <http://www.brightwebs.com> - check out the internet links and library pages. Tell your friends about it. Thanks! See you next time.

Gerri